



कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय,  
भारत सरकार)  
Employees' State  
Insurance Corporation  
(Ministry of Labour &  
Employment,  
Govt. of India)



सुचना एवं संप्रेषण प्रौद्योगिकी प्रभाग  
Information and Communication  
Technology Division  
मुख्यालय/Headquarters,  
पंचदीप भवन, सी. आई. जी. मार्ग,  
नई दिल्ली-110002  
Panchdeep Bhawan, C.I.G. Marg, New  
Delhi – 110002  
Website: <https://esic.gov.in>

File No. I-11012/10/2021-ICT-Part (2) (Comp. No. 58708) Dated:13.01.2025

### CIRCULAR

#### **Subject: Provision for Assistive devices/ Software for the PwD employees of ESIC**

This office has received references for clarifications regarding assistive software to be provided to PwD employees of ESIC to perform their work efficiently using computers.

2. In this regard, it informed that that there are some free, open-source screen reader such as **NVDA**. There is yet another tool available - **Narrator** which is a built-in and free option for Windows users. These software may be used by the field units.

3. In case, there is any specific requirement for any other software/hardware assistive device which has any financial implication, the request for the same may be sent to Headquarters with due justification for consideration.

This issues with the approval of the competent authority.

Your faithfully,

(Jai Prakash Sharma)

Joint Director (ICT)

Copy To:

- i. IC (NTA)/ Zonal Insurance Commissioner(s)/ Zonal Medical Commissioner(s)
- ii. Regional Directors/Directors(l/c)/Jt. Directors(l/c) of all ROs/SROs
- iii. Medical Superintendents of all ESIC Medical Hospitals
- iv. D(M) Delhi/ D(M) Noida / Director NTA
- v. Dean, all ESIC Medical Colleges and Hospitals
- vi. Website Content Manager for uploading on website.